

# **Institute of Operational Risk - Dutch Chapter**

**Event #7: Risk Management in a changing world  
10 September 2015**

**Delta Lloyd**

## Today's agenda

- 09:30 Opening, Alex Dowdalls, Head of Netherlands Chapter IOR
- 09:40 Innovation and disruptive technologies, Mark Zawacki, 650Labs
- 10:30 *Break*
- 11:00 Conduct, Integrity and Ethics, Sylvie Bleker-van Eijk,  
VU/Deloitte
- 12:00 *Lunch*
- 12:45 Scenario analysis, Hans Bikker, DNB
- 13:45 *Break*
- 14:00 Cyber, Carlo Klerk, Achmea
- 15:00 Panel discussion
- 16:00 Networking Borrel
- 18:00 End

## Its an exciting time to be in ORM

- People
  - Integrity in the spotlights (again)
- Process and Systems
  - Digital disruption of our market
- Events
  - VUCA world!

## The mission of the Institute

*To promote the development and discipline of Operational Risk and to foster and maintain investigations and research into the best means and methods of developing and applying the discipline and to encourage, increase, disseminate and promote knowledge, education and training and the exchange of information and ideas.*

***Wij bevorderen de discipline van  
"Operational Risk Management"  
in Nederland***

## The Dutch IOR chapter

Objectives:

- Bring ORM professionals together
  - Share experiences and learn from each other
  - Raise the level of our profession
  - Link to an established international body
- ***Contribute to a safer, more risk aware economy***

## *Developments #1: Certificate in Operational Risk (COR)*

- The Education programme is a key strategic initiative of the IOR, with the objectives of delivering an initial Certificate qualification leading to a Diploma in Operational Risk during 2015-2018.
- The COR will consist of a self-study Course Workbook of approx. 200 hours, with assessment by online Exams and will be underpinned by a Quality Management System to support accreditation.
- Accreditation by a third party will ensure that the learners experience of the COR, is one where 'quality and fitness for purpose' continuously underpin and add value throughout the learning process.
- The programme aims to ensure that the COR adds value to the continuous development of risk management, of individuals, their organizations, the IOR, and the risk management profession - internationally.

## 2015 Agenda

- 5 November – ABN AMRO
  - avond bijeenkomst (17:00 – 20:30)

## Dutch IOR Chapter – Core team

Alex Dowdalls	AXVECO and Local Chapter Head
Dim Krauwer	ABN AMRO
Dick van Male	ING Bank
Fulco Neijmeijer	ACHMEA
Haixia Zhu	BinckBank
Koos Vegting	KasBank
Marca Schotgerrits	Rabobank
Paul van Dijk	Marsh Netherlands
Radboud Lubbers	De Koene Raadgever

***Please find a core team member during the borrel and say hello!***



## Contact or questions?

- Mail us at **IOR@axveco.com**
- Dutch Chapter Page on IOR website / LinkedIn group
- Please make sure we have your email details
- Please tell your friends, retweet, like, update etc!
- We look forward to welcoming you to D-IOR